

Recall #991  
1-15-02

## DAIMLERCHRYSLER

### **SAFETY RECALL TO ENHANCE YOUR VEHICLE'S HEAD IMPACT OCCUPANT PROTECTION**

Dear DaimlerChrysler Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

As a result of a government test conducted to assess compliance with Federal Motor Vehicle Safety Standard 201, DaimlerChrysler Corporation is enhancing the head impact occupant protection of some **2000 and 2001 model year Chrysler Concorde, LHS and 300M; and Dodge Intrepid vehicles.**

***The problem is...***

**The National Highway Traffic Safety Administration (NHTSA) recently conducted a head impact test on a vehicle similar to yours (identified on the enclosed form). Because the results of this test indicated a possibility of an increased risk of head injury in a crash, DaimlerChrysler has developed a simple change to your vehicle.**

***What you must do to ensure your safety...***

- **We ask that you install the mini-storage bins that are enclosed with this letter. The storage bins enhance head impact protection while providing a convenient location to store sunglasses and other personal items. Please follow the installation instructions printed on the reverse side of this letter.**
- **If you prefer to not install the mini-storage bins yourself, simply contact your dealer right away to schedule a service appointment. Bring the enclosed form and the storage bins with you to your dealer. The form identifies the required service to the dealer.**

***What DaimlerChrysler and your dealer will do...***

**DaimlerChrysler will modify your vehicle free of charge (parts and labor). To do this, your dealer will install the mini-storage bins above the center door support (B-pillar). The work will take only a few minutes to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.**

***If you need help...***

**If you have questions or concerns which the dealer is unable to resolve, please contact the DaimlerChrysler Customer Assistance Center at 1-800-853-1403. A representative will assist you.**

If your dealer fails or is unable to remedy this condition without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. We encourage you to take this opportunity to improve the crash protection of your vehicle. Thank you for your attention to this important matter.

*Buckle up  
for Safety*

Customer Services Field Operations  
DaimlerChrysler Corporation  
991

(Over)

# Mini-Storage Bin Installation Instructions

1. Open the rear driver's side door.
2. Place the clip side of one of the mini-storage bins against the vehicle roof (headliner) just above the center roof support trim panel. Align the mini-storage bin so that it is centered with the roof support trim panel (Figure 1).

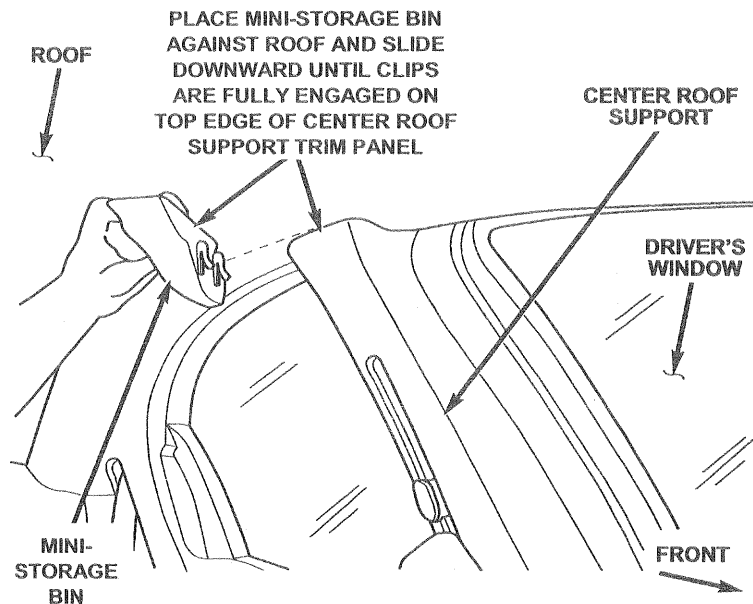


Figure 1 – Driver's Side Shown

3. Slide the mini-storage bin downward until the storage bin clips are attached to the top edge of the trim panel. Make sure that the two clips on the backside of the storage bin are fully seated on the trim panel (Figure 2).

**IMPORTANT:** Use care so that the clips do not damage the headliner material.

4. Repeat Steps 1 through 3 for the passenger side of the vehicle.

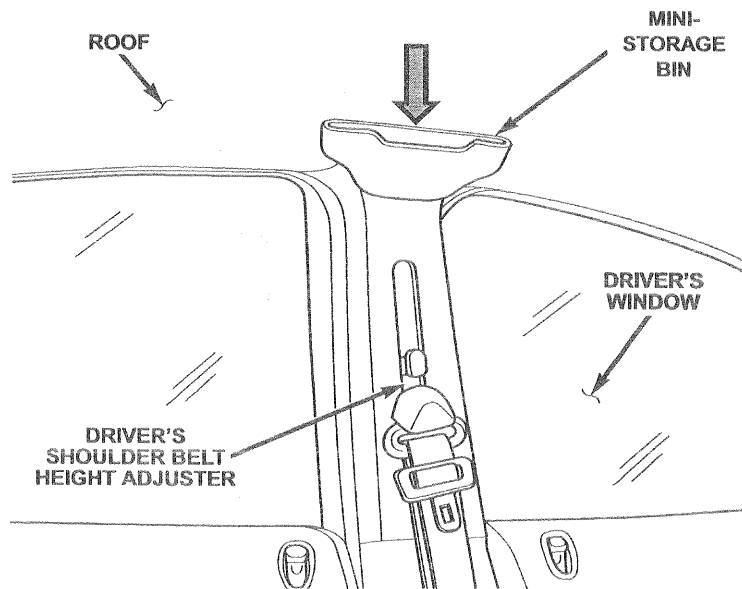


Figure 2 – Driver's Side Shown